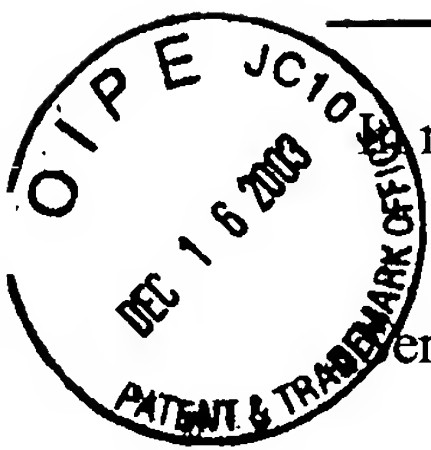


IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



Re Application of:
Greg BJORNBERG et al.

Serial No.: 10/613,054

Filed: July 3, 2003

Attorney Docket No.: 09710-1187

Client Docket No.: COS-97-046 C1

Group Art Unit:

Examiner:

For: SYSTEM FOR EXECUTING ADVANCED INTERACTIVE VOICE RESPONSE
SERVICES USING SERVICE-INDEPENDENT BUILDING BLOCKS

Assistant Commissioner for Patents
Alexandria, VA 22313-1450

DRAWING TRANSMITTAL LETTER

Sir:

Enclosed herewith please find:

- sheet of redlined drawings, which indicate proposed changes to the drawings.
Upon approval of these proposed changes, formal drawings will be submitted.
- sheet of corrected formal drawings, as required by the Notice of Patent
Drawings Objection (PTO-948).
- 1 sheet of formal drawings.

Examiner's approval of the entry of these drawings is respectfully requested. No new matter has been added.

I hereby certify that this correspondence is being deposited with the
United States Postal Service as first class mail in an envelope
addressed to: Assistant Commissioner for Patents, Alexandria, VA
22313-1450

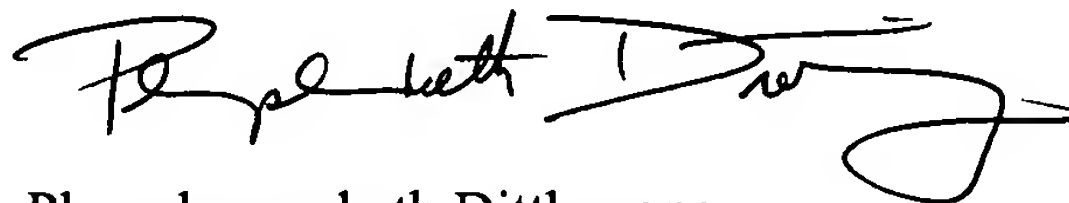
Date of Deposit: 12/15/03

Typed Name: Linda V. Wiley

Signature: 

Respectfully Submitted,

DITTHAVONG & CARLSON, P.C.



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